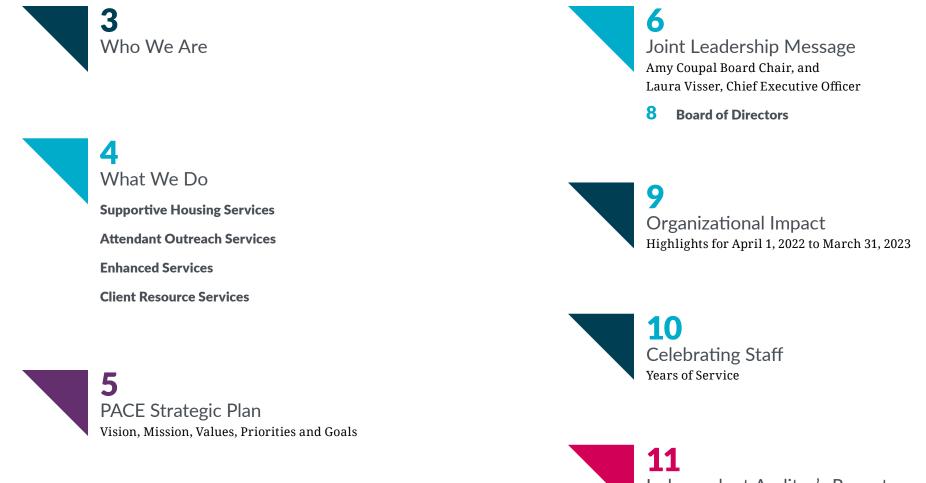


2022 / 2023 ANNUAL REPORT







Independent Auditor's Report Financial Statements for the Year Ended March 31, 2023

Who We Are





PACE is a non-profit community support service organization that provides support services to adults with disabilities who are committed to living independent lives.

PACE provides support services to more than 356 individuals, who have a variety of disabilities including multiple sclerosis, cerebral palsy, spinal cord injuries, acquired brain injuries (ABI), muscular dystrophy and Huntington Disease (HD).

Meet Alex. Alex lives at the Henry Lane Supportive Housing Program.

What We Do

Supportive Housing Services

The Supportive Housing Program provides support services to eligible individuals with disabilities living in PACE's designated supportive housing locations.

PACE staff provide support 24-hours per day seven days a week for pre-booked daily services as well as unscheduled, urgent services. Clients live in their own apartments and have an independent tenant agreement with the relevant landlord.

Attendant Outreach Services

PACE provides personal support services associated with the activities of daily living at a client's home, school, or workplace. These services are provided on a pre-booked basis throughout the Greater Toronto Area from 6:00 a.m. to midnight.

Fee for Service Attendant Service Program

These personal support services are pre-scheduled on a temporary basis to meet the needs of people with disabilities. Services are purchased by private corporations, partner organizations and individuals.

Enhanced Services

ABI Supportive Housing Services

Supportive Housing for adults living with the effects of an acquired brain injury (ABI) provides 24-hour support to clients including personal, general and wellness assistance. Enhanced services provided are customized to address individual life skill, cognitive and behavioural needs associated with the individuals' ABI.

ABI Community Program

After an initial assessment, recommendations and plans for individualized service needs and goals are developed with clients. Program length is determined by the established goals and could be 6–12 weeks long. Service can be provided in the home or community.

ABI Day Programs

ABI day programs are held virtually and in-person at the Paula Cassin Learning Centre and offer learning opportunities/training, recreational activities, and social support. Programs are designed to meet the needs of clients and are created based on input from clients. Programs provide opportunities to learn and practice new skills and/or to "re-learn" and practice old skills and information impacted by the ABI.

Enhanced Supportive Housing Program

This supportive housing program location supports:

- Individuals with Huntington Disease (the supportive housing part of this program is unique in Toronto and Canada); and
- People who require enhanced services as well as personal support.

PACE staff provide information to clients to assist them to make healthy and safe decisions about their services. Also provided are life skills assistance — on such areas of focus as banking, shopping, nutrition, social/recreational, education/ volunteering. Assistance navigating the health care system and connecting with community agencies and resources is also provided to clients who want it.

Client Resource Services

PACE provides case management support to clients which includes support with system navigation, finding appropriate community resources to address specific needs and adjusting to changes associated with an evolving disability and/or aging.

PACE Strategic Plan

Vision

Independence and choice — options for everyone.

Mission

To deliver excellent support services to people with disabilities so they can live their lives.

Values

Respect

We embrace all differences and treat every person with dignity and courtesy.

Client Choice

We honour each client's right to direct their services to the extent that they can.

Courage

We make the choices needed to evolve and thrive.

Integrity

We keep our promises and meet our commitments.

Teamwork

We work together and with partners to provide the best client experience.

Our Priorities	Our Goals
Deliver Top	 Recognized by clients for consistently providing excellent
Quality Services	and safe client experiences.
Create the Strongest Team	 Staff and management to work together as a team — demonstrating trust, healthy dialogue as well as shared commitment, accountability and results.
Sustain	 Maximize the amount of service that can be delivered
Organizational	without compromising quality. Achieve sustainable and optimized Human Resources. Enhance organizational resilience through efficient,
Vitality	effective and responsive corporate support.
Demonstrate	 Increase access to address unmet attendant service needs
Service	in Ontario Health Regions. Evolve and expand services in response to emerging client
Leadership	needs and support requests.
Provide System Leadership & Partnership	 Increase attendant service capacity through the creation of solutions to existing system gaps. Actively participate in advancing integrated and population-based health care initiatives in a manner that respects PACE's commitment to client-choice.

Joint Leadership Message

AMY COUPAL, BOARD CHAIR AND LAURA VISSER, CHIEF EXECUTIVE OFFICER REPORT FOR THE APRIL 1, 2022 TO MARCH 31, 2023 FISCAL YEAR

2022/2023 was a year where the organization's core value of teamwork was strongly demonstrated within PACE, with clients and their families, and partner organizations. This teamwork was essential to both PACE's response to challenges and achievement of key accomplishments.

Accreditation

PACE welcomed two Accreditation Canada surveyors in May 2022 to assess the organization's governance, leadership and service delivery



policies and practices relative to established national standards of excellence. To do so, the Surveyors reviewed evidence provided by the organization and conducted virtual meetings with clients (and family members), community partners, staff, senior leaders, and the Board.

We are proud that, for the second time in a row, PACE achieved a rating of **Accredited with Exemplary Standing**. This is the highest possible rating and reflects the fact that PACE met or exceeded the expectations for 394 out of 398 (or 98%) of the performance criteria outlined within the standards. This success also reflects the great teamwork that took place within the organization to advance continuous improvement since the 2017 survey.

Advancing Information Management/Information Technology Plan

As part of its organizational goals for the year, PACE implemented the first year of a multi-year Information Management/Information Technology (IM/IT) plan. This plan provides a prioritized roadmap for investment and implementation of solutions needed to deliver improvements in information and data management at PACE. Achievements this year included:

- Improving communications efficiency and capability across PACE by deploying Microsoft 365 to all frontline team members and mobile phones to all Attendant Outreach (AO) frontline team members, and
- Enabling enhanced payroll efficiency by transitioning to a new and integrated payroll system.

Each of these achievements required contributions from across the organization (including PACE team members responsible for IM/IT, finance, scheduling, human resources, communications, program management and client service delivery) and with the organization's IM/IT partners. Thank you to all involved in ensuring these transitions were successfully and smoothly implemented.

Stabilizing Staffing and Client Service Delivery

To mitigate the continued impact of the provincewide health human resource shortages on PACE's ability to consistently fulfill its service delivery commitments to AO and Supportive Housing (SH) clients, the key priority for 2022/23 was to improve the stability of the organization's frontline staffing

Joint Leadership Message

AMY COUPAL, BOARD CHAIR AND LAURA VISSER, CHIEF EXECUTIVE OFFICER REPORT FOR THE APRIL 1, 2022 TO MARCH 31, 2023 FISCAL YEAR (CONTINUED)

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levels. With collaboration from all areas of the organization, areas of progress and success included:

Recruitment

• Reduced the length of time required to hire new employees and increased the number of frontline team members hired to join PACE by 33% (this represents 25 new team members for AO and 27 for SH).



 Actively participated in a PSW Upskilling Program (funded by the Ministry of Labour, Training and Skills Development, managed by Vibrant Healthcare Alliance and involving multiple attendant service provider partners) that supported PSW graduates to complete job shadowing placements, created tools PACE will continue to use for future recruitment and orientation, and resulted in the hiring of new team members.

Optimizing Staff Availability

- Reduced the number of team members offering no availability outside of their normal schedules by 30%.
- Achieved a 16% reduction in the average number of sick calls per week.
- Realized a 50% reduction in the leave of absence rate by focusing on supporting timely returns to work.

Scheduling Improvements

- Achieved a 33% reduction in the number of unassigned SH shifts to improve recruitment and retention.
- Created schedules that reduced travel and downtime between client bookings for new and (as possible) existing AO staff. To compete with

job opportunities available in the market, PACE continued to explore the viability of transitioning to a shift-based model.

• Identified and evaluated opportunities to improve the stability of staffing at each SH program (particularly during evenings, overnight and weekends) by adjusting the current scheduling approach. The assessment of the cost implications and viability of the potential options is ongoing.

Despite this progress, client service delivery and client experience were compromised by the following challenges:

Retention

• Of the 52 new staff successfully hired this year, 22 (42%) terminated their employment before the end of March. This represents a 60% turnover rate for the AO program and a 26% turnover rate for SH.

Use of Third-party Agency Staff

• Five years ago, PACE set a quality improvement goal to maximize the proportion of client services delivered by PACE staff. By 2019/20, the organization had successfully reduced the use of third-party agency staff from 7.5% to 4%. However, due to current work force market

Joint Leadership Message

AMY COUPAL, BOARD CHAIR AND LAURA VISSER, CHIEF EXECUTIVE OFFICER REPORT FOR THE APRIL 1, 2022 TO MARCH 31, 2023 FISCAL YEAR (CONTINUED)

conditions, it is difficult to get third-party support when PACE staff are not available (it is more lucrative for third-party agencies to focus on serving acute care and long-term care organizations). As a result, less than 1% of all PACE client services were delivered by third-party agency staff in 2022/2023.

Increased Frequency of Undelivered or Modified Client Services

- Due to internal staffing pressures and reduced availability of third-party agency support, 4% of the service hours PACE committed to deliver to AO clients were not delivered. These cancelled bookings resulted in the need for clients to rely on back-up supports (family and friends) to receive required personal support.
- Similarly, SH programs operated with reduced staffing levels more often than ever before. This resulted in an increased frequency of modified service delivery including cancelled, shortened or rescheduled bookings and, at times, the need to deliver essential services only.

Clearly, continued staffing pressures during the year negatively impacted the experiences, satisfaction and well-being of PACE staff, clients and the family/friends that clients were required to rely on to provide personal support when PACE was unable to do so. We apologise for the stress, upset and frustration this understandably caused.

For the coming year, stabilization of staffing will remain a top priority for PACE. In addition to building on the progress made this year, PACE will continue to advocate for the government to explicitly include community support service providers in the government's strategies to stabilize health human resources across the province. We will also continue to explore partnership opportunities that will enable optimized staffing and service delivery for the individuals with disabilities.

On behalf of the Board of Directors and Senior Leadership Team, we sincerely thank PACE clients, staff, and partners for their continued commitment, understanding and collaboration. We remain incredibly grateful for how each member of the PACE team continues to respond to challenges, changes, and opportunities – and are proud of what we were able to accomplish together.

Board of Directors

2022-2023

Amy Coupal, Chair

Jennifer Jones, Vice-Chair

Luxman Paramasivam, Treasurer

Laura Tamblyn Watts, Secretary

Monica Bienefeld, Director

Gabby Carafa, Director (*Until November 2022*)

Jan Dymond, Director

Ekta Khullar, Director

Marcia McLean, Director

Organizational Impact

HIGHLIGHTS FOR APRIL 1, 2022 TO MARCH 31, 2023



Celebrating Staff

YEARS OF SERVICE, WITH ANNIVERSARIES FALLING BETWEEN APRIL 1, 2022 TO MARCH 31, 2023

40 Years

Richard Preston | Windward

35 Years

Marvet Forrester | Caboto Oliver Moodie | Caboto Shirley Rokos | Head Office Viviene Williams | Windward

30 Years

Phyllis Davison | Attendant Outreach Romeo DiCamillo | Attendant Outreach Tina Gibbons | Bathurst Prince Charles

25 Years

Anne Alexis | Attendant Outreach Michael Dow | Bello Chris Duda | Head Office Beverly Guthrie | Bathurst Prince Charles Gracia Reyes | Bello Glenda Roy | Bathurst Prince Charles Garth Samuels | Attendant Outreach Nigist Tamiru | Attendant Outreach Elizabeth Turner | Attendant Outreach Maunda Williams | Head Office Michael Wise | Bello

20 Years

Esther Idowu | Head Office Stephen Kusi-Ankrah | Joanne Wilson Pauline Nelson | Bathurst Prince Charles Robert Vibert | Bello

15 Years

Richard Stafford | Bello Abayomi Sojobi | Attendant Outreach

10

10 Years

Akin Adegbola | Attendant Outreach Joel Magtulis | Attendant Outreach Agatha Nakedde | Attendant Outreach Frank Yiadom | Bello

5 Years

Victoria Abrio | Attendant Outreach Tyler Anderson | Edwards Manor Nidhi Arora | Bello Mathew Ilcio | Head Office Nana Yeboah | Attendant Outreach

FINANCIAL STATEMENTS FOR THE YEAR ENDED MARCH 31, 2023



To the Board of Directors of PACE Independent Living

Opinion

We have audited the financial statements of PACE Independent Living (the "Organization"), which comprise the statement of financial position as at March 31, 2023 and the statements of operations, changes in net assets and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at March 31, 2023, and results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Organization or to cease operations, or has no realistic alternative but to do so.

11

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

FINANCIAL STATEMENTS FOR THE YEAR ENDED MARCH 31, 2023 (CONTINUED)

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

- · Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

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RSM Canada LLP

Chartered Professional Accountants Licensed Public Accountants June 15, 2023 Toronto, Ontario

STATEMENT OF FINANCIAL POSITION AS AT MARCH 31, 2023

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	2023	2022
Assets		
Current		
Cash	\$ 2,833,053	\$ 1,801,153
Accounts receivable	149,572	90,064
Prepaid expenses	55,243	39,968
	\$ 3,037,868	\$ 1,931,185
Liabilities		
Current		
Accounts payable and accrued liabilities (Note 4)	\$ 1,841,164	\$ 1,471,172
Due to Ministry of Health – Ontario Health	1,342,493	616,266
	3,183,657	2,087,438
Deferred contributions	70,134	59,670
	3,253,791	2,147,108
Net Assets (Deficiency)		
Unrestricted	(215,923)	(215,923)
	\$ 3,037,868	\$ 1,931,185

Approved by the Board

13

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Director

DocuSigned by: Luxman Paramasivam -F4F5FCB6CF1E421...

Director

Economic dependence (Note 2) *Commitments* (Note 7)

Contingent liability (Note 9)

See accompanying notes

STATEMENT OF OPERATIONS YEAR ENDED MARCH 31, 2023

	2023	2022
Revenue		
Ministry of Health – Ontario Health (Notes 5 and 8)	\$ 15,779,173	\$ 15,511,174
Other	166,216	74,945
Interest	43,284	17,671
	15,988,673	15,603,790
Expenses		
Employee salaries and wages (Note 4)	12,070,761	11,936,511
Employee benefits	2,081,626	2,076,665
Supplies and sundry	951,660	858,226
Premises rent and maintenance	477,356	462,980
Equipment rental and maintenance	407,270	269,408
	15,988,673	15,603,790
Excess of revenue over expenses	\$ —	\$ —

STATEMENT OF CHANGES IN NET ASSETS (DEFICIENCY) YEAR ENDED MARCH 31, 2023

	2023	2022
Unrestricted net assets (deficiency), beginning of year	\$ (215,923)	\$ (215,923)
Excess of revenue over expenses	_	_
Unrestricted net assets (deficiency), end of year	\$ (215,923)	\$ (215,923)

STATEMENT OF CASH FLOWS YEAR ENDED MARCH 31, 2023

	2023	2022
Cash provided by (used in)		
Operations		
Excess of revenue over expenses	\$ —	\$ _
Items not affecting cash		
Net changes in non-cash working capital		
Accounts receivable	(59,508)	(72)
Prepaid expenses	(15,275)	1,134
Accounts payable and accrued liabilities	369,992	(743,345)
Due to Ministry of Health – Ontario Health	726,227	289,268
Deferred contributions relating to expenses of future periods	10,464	5,138
Net change in cash	1,031,900	(447,877)
Cash, beginning of year	1,801,153	2,249,030
Cash, end of year	\$ 2,833,053	\$ 1,801,153

NOTES TO FINANCIAL STATEMENTS MARCH 31, 2023

1. Organization and Nature Of Operations

PACE Independent Living (the "Organization") is a charity incorporated as a corporation without share capital in the Province of Ontario. The Organization provides support services to adults with disabilities.

As provided under Connecting Care Act 2019, effective April 1, 2021, the Ministry of Health ("MOH") transferred to Ontario Health ("OH") from the Local Health Integration Network ("LHIN") all its rights, duties and obligations under its Multi-Sector Accountability Agreement ("M-SAA") with the Health Service Providers ("HSP"). M-SAA is aligned with the MOH's transforming agenda and will enable the Ontario Health to take on full responsibility for planning, funding and integrating health services, which includes the HSP.

2. Economic Dependence

The Organization's principal funder is Ontario Health. The funding is subject to budget review. In management's opinion, the Organization's ability to continue its programs is dependent on this funding.

3. Significant Accounting Policies

The financial statements have been prepared by management in accordance with Canadian Accounting Standards for Not-for-Profit Organizations.

17

(a) Revenue recognition

The Organization follows the deferral method of accounting for grants and contributions.

The Organization's programs are principally funded through Ontario Health under program budgets subject to annual review. Grants are received on a monthly basis from Ontario Health and are recognized as revenue in the period the expenditure relating to the grant is incurred. Grants relating to expenditures to be incurred in periods subsequent to year end are recorded as deferred contributions. Grants are provided for each program of the Organization (Supportive Housing, Attendant Outreach and Acquired Brain Injury). Any expenses incurred by a program in excess of the approved grant are borne by the program.

Contributions related to the purchase of capital assets are deferred and amortized into revenue on a straight-line basis, at a rate corresponding with the amortization rate for the related capital assets.

Annually, Ontario Health performs a reconciliation between the Organization's allowable expenditures and funds paid during the previous year. The balance due to or from Ontario Health for the year ended will not be determined until Ontario Health has reviewed the Organization's financial and statistical returns. The management of the Organization considers the amounts reported to include all proper adjustments for non-allowable costs.

NOTES TO FINANCIAL STATEMENTS MARCH 31, 2023 (CONTINUED)

3. Significant Accounting Policies (Continued)

(b) Financial instruments

Financial instruments are recorded at fair value on initial recognition and subsequently recorded at cost or amortized cost.

The financial assets subsequently measured at amortized cost include cash and accounts receivable. The financial liabilities measured at amortized cost include accounts payable and accrued liabilities and due to Ministry of Health – Ontario Health.

Financial assets measured at cost or amortized cost are tested for impairment when there are indicators of impairment. The amount of a write-down, if any, is recorded in the excess of revenues over expenses. Reversals of impairment are recorded to the extent that the value has increased, up to the amount that would have been reported at the date of the reversal had the impairment not been previously recognized. The amount of the reversal is recognized in the statement of operations in excess of revenue over expenses.

(c) Donated capital assets, materials and services

Donated capital assets are recorded at fair value at the time of receipt when fair value can be reasonably estimated. Donated materials and services are not recorded.

(d) Use of estimates

The preparation of financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the year. Actual results could differ from those estimates.

18

4. Accounts Payable and Accrued Liabilities

In 2020 and 2021, the Organization determined that there were additional pay equity obligations that had not been previously identified. As a result, there were potential additional payments totaling

\$993,144 that had not previously been accrued or recorded. Of this, the Organization had accrued and included \$451,410 in accounts payable and accrued liabilities at March 31, 2020, which was subsequently paid to staff. The remaining potential payment of \$541,734, included in accounts payable and accrued liabilities at March 31, 2021, was paid during 2022, other than \$25,563 which is in accounts payable and accrued liabilities at March 31, 2022 and March 31, 2023. Also included in accounts payable and accrued liabilities is \$103,301 (2022 — \$103,301) of pay equity payments due to previous employees of the Organization.

Included in accounts payable and accrued liabilities is \$175,188 (2022 — \$Nil) relating to payroll withholdings and other amounts due to the government.

NOTES TO FINANCIAL STATEMENTS MARCH 31, 2023 (CONTINUED)

5. MOH/OH Funding

	Central	Toronto	Net 2023	Net 2022
Annual funding	\$ 9,211,061	\$ 5,534,566	\$ 14,745,627	\$ 14,450,332
One-time funding:				
PSW Wage Enhancement	658,788	374,758	1,033,546	1,003,318
Expanding Community Support				
Services	_		_	57,524
	\$ 9,869,849	\$ 5,909,324	\$ 15,779,173	\$ 15,511,174

NOTES TO FINANCIAL STATEMENTS MARCH 31, 2023 (CONTINUED)

6. Employee Future Benefits

Included in employee benefits expense are employee future benefits as described below.

- (a) The Organization has a defined contribution pension plan which began in May 1997. The plan is for the employees of the UNIFOR, Local 40 and is administered by the Canada-Wide Industrial Pension Plan. Benefit levels can change depending on a change in the collective agreement or on the performance of the pension fund. The current year contributions made by the Organization were \$92,980 (2022 — \$101,108).
- (b) The Organization has joined a defined contribution multi-employer pension plan for employees who are members of the Local 1 Service Employees International Union commencing December 1998. It is administered by the Nursing Home and Related Industries Pension Plan. The cost of the plan is recognized based on contributions made during the year. The current year contributions made by the Organization were \$121,964 (2022 — \$119,844).
- (c) The Organization has a Registered Retirement Savings Plan of certain employees of the Ontario Public Service Employees Union Local 593. Employees transferred as part of the new services on September 1, 2015 from Clarendon Foundation are enrolled in this plan. The current year contributions made by the Organization were \$47,874 (2022 — \$50,096).
- (d) The Organization has a defined contribution plan providing pension benefits to eligible management and administrative employees, which began on August 1, 2004. The cost of the plan is recognized based on contributions made during the year. The current year contributions made by the Organization were \$102,543 (2022 \$109,050).

7. Commitments

The Organization is committed to minimum payments under operating leases for premises and office equipment as follows:

20

	\$ 619,018
2027	4,129
2026	16,516
2025	190,796
2024	\$ 407,577

8. Government Assistance – Covid-19

The Organization received contributions for COVID related wage enhancements of \$1,033,546 (2022 — \$1,003,318) which are included in Ministry of Health – Ontario Health revenue.

9. Contingent Liability

Due to the nature of its operations, the Organization is periodically subject to lawsuits in which it is a defendant. With respect to claims and possible claims at March 31, 2023 management believes valid defences and/or appropriate insurance coverage is in place. In the event any claims are successful, management believes that such claims are not expected to have a material adverse effect on financial position and results of operations.

PACE Independant Living

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